

# Using AWR and ASH in Tandem for Oracle Database Tuning

## About Me

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- Oracle ACE with over 20 years of experience in Oracle and MySQL databases

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	Cracle Database 10g Administrator Certified Master
	Cracle Database 12c Administrator Certified Professional
	Cracle Certified Professional, MySQL 5.6 Database Administrator
	Cracle Database 10g Administrator Certified Professional
	Cracle Database 10g Administrator Certified Associate
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## Agenda

- 1. Why do we need both?
- 2. Troubleshooting "enq: TX row lock contention" waits
- 3. Demystifying a Sudden Performance Degradation

## Why Do We Need Both?

Start with AWR to spot trends, then use ASH to pinpoint root causes (macro-to-micro approach)





# Troubleshooting "enq: TX - row lock contention" waits

## Spotting the Event in Top Events

### Top 10 Foreground Events by Total Wait Time

Event	Waits	Total Wait Time (sec)	Avg Wait	% DB time	Wait Class
db file parallel read	316,269	22.8K	71.95ms	93.5	User I/O
DB CPU		1859		7.6	
direct path read	353,746	606.7	1.72ms	2.5	User I/O
enq: TX - row lock contention	24	135.9	5664.17ms	.6	Application
db file sequential read	146,541	55.1	375.93us	.2	User I/O
read by other session	1,411	23.6	16.72ms	.1	User I/O
SQL*Net message to client	1,175,576	.8	657.53ns	0.	Network
log file sync	334	.6	1.89ms	0.	Commit
library cache: mutex X	69	.3	4.52ms	0.	Concurrency
row cache mutex	24	.2	7.14ms	.0	Concurrency

### 24 Row Lock Waits on a Table

### Top 10 Foreground Events by Total Wait Time

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### Segments by Row Lock Waits

- · % of Capture shows % of row lock waits for each top segment compared
- with total row lock waits for all segments captured by the Snapshot
- . When \*\* MISSING \*\* occurs, some of the object attributes may not be available

Owner	Tablespace Name	<b>Object Name</b>	Subobject Name	Obj. Type	Obj#	Dataobj#	Row Lock Waits	% of Capture
YUAN	YUAN	WAREHOUSE		TABLE	73275	73275	24	100.00

## A Suspicious SQL

### SQL ordered by Elapsed Time

- Resources reported for PL/SQL code includes the resources used by all SQL statements called by the code.
- % Total DB Time is the Elapsed Time of the SQL statement divided into the Total Database Time multiplied by 100
- %Total Elapsed Time as a percentage of Total DB time
- %CPU CPU Time as a percentage of Elapsed Time
- %IO User I/O Time as a percentage of Elapsed Time
- Captured SQL account for 99.8% of Total DB Time (s): 24,346
- Captured PL/SQL account for 98.9% of Total DB Time (s): 24,346

#### %Total %CPU %IO Elapsed Time per Exec (s) Elapsed Time (s) Executions SQL Id SQL Module SQL Text 8,484.71 12 707.06 34.85 10.18 95.83 29qp10usqkqh0 Sales Rep Query SELECT TT.ORDER\_TOTAL, TT.SALE ... 8.482.73 19 446.46 34.84 10.18 95.85 absgp4380420m BEGIN :1 := orderentry.SalesRe... 18 447.48 5.54 98.04 awhuaysw8s09b BEGIN :1 := orderentry.Warehou... 8.054.68 33.08 8.054.67 12 5.54 98.04 gkxxkghxubh1a Warehouse Orders Query SELECT ORDER\_MODE, ORDERS.WARE... 671.22 33.08 18 7,484.61 415.81 30.74 5.77 97.97 fsu2krpxk3wz7 JDBC Thin Client BEGIN :1 := orderentry.Warehou... 7,484.59 16 5.77 97.97 56pwkjspymg3h Warehouse Activity Query WITH STAGE1 AS (SELECT /\*+ mat... 467.79 30.74 154.88 587.069 0.64 8.40 0.01 6zw2mftgcgm4c New Order UPDATE warehouse SET W NAME = ... 0.00 31.56 220 0.13 9.16 93.29 3n4tadggd9b9r JDBC Thin Client BEGIN :1 := orderentry.neworde... 0.14 26.53 103 98.02 1.27 fhf8upax5cxsz BEGIN sys.dbms auto report int... 0.26 0.11 24.62 103 0.24 0.10 98.35 0.86 0w26sk6t6gq98 SELECT XMLTYPE(DBMS\_REPORT.GET...

 $154.88 \times (1-8.41\%) = 142$ 

### A Suspicious SQL

#### SQL ordered by Elapsed Time

- · Resources reported for PL/SQL code includes the resources used by all SQL statements called by the code.
- % Total DB Time is the Elapsed Time of the SQL statement divided into the Total Database Time multiplied by 100 % total DB time is the Elapsed time of the SQL statement divided % total - Elapsed Time as a percentage of Total DB time
   %CPU - CPU Time as a percentage of Elapsed Time
   %IO - User I/O Time as a percentage of Elapsed Time
   Captured SQL account for 98.% of Total DB Time (s): 24,346
   Captured PL/SQL account for 98.% of Total DB Time (s): 24,346

154.88x(1-8.41%)=142

Elapsed Time (s)	Executions	Elapsed Time per Exec (s)	%Total	%CPU	%IO	SQL Id	SQL Module	SQL Text
8,484.71	12	707.06	34.85	10.18	95.83	29qp10usqkqh0	Sales Rep Query	SELECT TT.ORDER_TOTAL, TT.SALE
8,482.73	19	446.46	34.84	10.18	95.85	absqp4380420m		BEGIN :1 := orderentry.SalesRe
8,054.68	18	447.48	33.08	5.54	98.04	awhuaysw8s09b		BEGIN :1 := orderentry.Warehou
8,054.67	12	671.22	33.08	5.54	98.04	gkxxkghxubh1a	Warehouse Orders Query	SELECT ORDER_MODE, ORDERS.WARE
7,484.61	18	415.81	30.74	5.77	97.97	fsu2krpxk3wz7	JDBC Thin Client	BEGIN :1 := orderentry.Warehou
7,484.59	16	467.79	30.74	5.77	97.97	56pwkjspvmg3h	Warehouse Activity Query	WITH STAGE1 AS (SELECT /*+ mat
154.88	587,069	0.00	0.64	8.40	0.01	6zw2mftgcgm4c	New Order	UPDATE warehouse SET W_NAME =
31.56	220	0.14	0.13	9.16	93.29	3n4tadqgd9b9r	JDBC Thin Client	BEGIN :1 := orderentry.neworde
26.53	103	0.26	0.11	98.02	1.27	fhf8upax5cxsz		BEGIN sys.dbms_auto_report_int
24.62	103	0.24	0.10	98.35	0.86	0w26sk6t6gq98		SELECT XMLTYPE(DBMS_REPORT.GET

#### Top 10 Foreground Events by Total Wait Time

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SQL*Net message to client	1,175,576	.8	657.53ns	.0 Network
log file sync	334	.6	1.89ms	.0 Commit
library cache: mutex X	69	.3	4.52ms	.0 Concurrency
row cache mutex	24	.2	7.14ms	.0 Concurrency

### Fruitless Executions

### **SQL** ordered by Executions

- %CPU CPU Time as a percentage of Elapsed Time
- %IO User I/O Time as a percentage of Elapsed Time
- Total Executions: 1,195,251
- Captured SQL account for 99.4% of Total

Executions	<b>Rows Processed</b>	Rows per Exec	Elapsed Time (s)	%CPU	%IO	SQL Id	SQL Module	SQL
587,069	587,069	1.00	17.31	65.9 2	2.9	3bmjk5pxjjuhp	New Order	SELECT W_ID, W_N
587,069	- 587,061	= 8 1.00	154.88	8.4 0	0	6zw2mftgcgm4c	New Order	UPDATE warehouse
3,447	48,272	14.00	4.88	13 8	89.8	0y1prvxqc2ra9	Browse Products	SELECT PRODUCTS
2,568	11,500	4.48	20.19	7.8 9	95.2	c13sma6rkr27c	New Order	SELECT PRODUCTS
731	660	0.90	0.93	19.9 9	94.3	8z3542ffmp562	New Order	SELECT QUANTITY
682	0	0.00	0.05	100 0	)	bxpcry2tpc217		select /*+ opt_param(
682	0	0.00	1.83	99 0	)	f7b069b8zkhvu		SELECT to_number()
660	660	1.00	3.49	5.3 9	95.6	f7rxuxzt64k87	New Order	INSERT INTO ORDE
510	510	1.00	1.14	3.8 9	95.6	5ckxyqfvu60pj	New Order	SELECT CUSTOMER
498	396	0.80	0.71	100 0	)	fg4skgcja2cyj		SELECT EXTRACTV

### Fruitless Executions

### SQL ordered by Executions

- %CPU CPU Time as a percentage of Elapsed Time
- %IO User I/O Time as a percentage of Elapsed Time
- Total Executions: 1,195,251
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Executions	Rows	Processed	Rows per Ex	ec	Elapsed Time (s)	%CPU	%IO	SQL Id	SQL Module	SQL Text
587,069		587,069	1	.00	17.31	65.9	2.9	3bmjk5pxjjuhp	New Order	SELECT W_ID, W_NAME, W_YTD FRO
587,069	-	587,061	= 8 1	.00	154.88	8.4	0	6zw2mftgcgm4c	New Order	UPDATE warehouse SET W_NAME =
3,447	·	48,272	14	.00	4.88	13	89.8	0y1prvxqc2ra9	Browse Products	SELECT PRODUCTS.PRODUCT_ID, PR
2,568		11,500	4	.48	20.19	7.8	95.2	c13sma6rkr27c	New Order	SELECT PRODUCTS.PRODUCT_ID, PR
731		660	0	.90	0.93	19.9	94.3	8z3542ffmp562	New Order	SELECT QUANTITY_ON_HAND FROM P.
682		0	0	.00	0.05	100	0	bxpcry2tpc217		select /*+ opt_param('parallel
682		0	0	.00	1.83	99	0	f7b069b8zkhvu		SELECT to_number(value) FROM s
Kernel Inc.	Key Instance Activity Stats			3.49	5.3	95.6	f7rxuxzt64k87	New Order	INSERT INTO ORDER_ITEMS ( ORDE	
Key ins	stand	e Activ	ity Stats	5	1.14	3.8	95.6	5ckxyqfvu60pj	New Order	SELECT CUSTOMER_ID, CUST_FIRST
Orders	Ordered by statistic name					100	0	fg4skgcja2cyj		SELECT EXTRACTVALUE(VALUE(D),

#### Ordered by statistic name

Statistic	Total	per Second	per Trans
db block changes	55,429	30.62	110.20
execute count	1,195,251	660.25	2,376.24
logons cumulative	16	0.01	0.03
opened cursors cumulative	1,197,474	661.48	2,380.66
parse count (total)	1,182,568	653.25	2,351.03
parse time elapsed	809	0.45	1.61
physical reads	84,677,085	46,775.24	168,344.11
physical writes	5,909	3.26	11.75
redo size	7,959,320	4,396.69	15,823.70
session cursor cache hits	1,191,459	658.16	2,368.71
session logical reads	94,223,044	52,048.39	187,322.16
user calls	1,763,380	974.08	3,505.73
user commits	495	0.27	0.98
user rollbacks	8	0.00	0.02
workarea executions - optima	8,714	4.81	17.32

enqueue conversions	5,612	3.10	11.16
enqueue deadlocks	8	0.00	0.02
enqueue releases	232,025	128.17	461.28
enqueue requests	232,026	128.17	461.28

### **Enqueue Activity**

- · only enqueues with requests are shown
- · Enqueue stats gathered prior to 10g should not be compared with 10g data
- ordered by Wait Time desc, Waits desc, Requests desc

Enqueue Type (Request Reason)	Requests	Succ Get	s Fai	ed Gets	Waits	Wt Time (s)	Av Wt Time(ms)
TX-Transaction (row lock contention)	24		16 = 8	3 0	24	138	5,732.96

### Pinpointing the Locked Rows

SELECT ob.owner. ob.object name, dbms rowid.rowid create( rowid type =>1, object number => ob.data\_object\_id, relative fno => sh.current file#, block number => sh.current\_block#, row number => sh.current row# ) AS row id. COUNT(\*) AS occurrence\_count FROM dba\_hist\_active\_sess\_history sh ob.objecta.objects ob ON sh.current\_obj# = WHERE sh.snap id = 2267contention vent = 'enq: TX - row lock GROUP BY ob.owner. ob.object name, dbms\_rowid.rowid\_create( rowid type =>1, ob.data\_object\_number => relative fno => sh.current file#, sh.current block number => row number => sh.current row# ORDER BY occurrence count DESC:

OWNE	R OBJECT_NAM	1E ROW_ID O	CCURRENCE_COUNT
YUAN	WAREHOUSE	AAAR47AAAAAANMhA	 AAA 4
YUAN	WAREHOUSE	AAAR47AAAAABCAZA	AA 1
YUAN	WAREHOUSE	AAAR47AAAAAANMgA	AAA 1
YUAN	WAREHOUSE	AAAR47AAAAAANMuA	AAA 1
YUAN	WAREHOUSE	AAAR47AAAAABCAPA	AA 1
YUAN	WAREHOUSE	AAAR47AAAAABCAtAA	AA 1

6 rows selected.

## Pinpointing the Locked Rows

SQL> select \* from yuan.warehouse where rowid='AAAR47AAAAAANMhAAA';

W_ID	W_YTD	W_TAX W_N	AME V	V_STREET_1	W_STREET_2	W_CITY	W_STATE	W_ZIP
28	528875085	0.14 3RJSfEol67	2uKUS55GL	JQi1CYjwr	lvCRszzpQH	vOwNeAGG5uk	 ວ cl	449311111



# Demystifying a Sudden Performance Degradation

### User Complained a Sudden Performance Degradation in Oracle



## The Standout Troublemaker

### SQL ordered by Elapsed Time

- Resources reported for PL/SQL code includes the resources used by all SQL statements called by the code.
- · % Total DB Time is the Elapsed Time of the SQL statement divided into the Total Database Time multiplied by 100
- %Total Elapsed Time as a percentage of Total DB time
- %CPU CPU Time as a percentage of Elapsed Time
- %IO User I/O Time as a percentage of Elapsed Time
- Captured SQL account for 100.4% of Total DB Time (s): 1,261
- Captured PL/SQL account for 100.6% of Total DB Time (s): 1,261

Elapsed Time (s)	Executions	Elapsed Time per Exec (s)	%Total	%CPU	%IO	SQL Id	SQL Module	SQL Text
1,252.91	19	65.94	99.35	99.56	39.06	g81cbrq5yamf5	New Order	SELECT ADDRESS_ID, CUSTOMER_I
1,191.94	18	66.22	94.51	99.56	38.80	3n4tadqgd9b9r	JDBC Thin Client	BEGIN :1 := orderentry.neworde
67.19	1	67.19	5.33	99.54	39.07	ajjqqrmacwv34		BEGIN :1 := orderentry.browsea
5.36	13	0.41	0.43	99.53	0.24	fhf8upax5cxsz		BEGIN sys.dbms_auto_report_int
5.18	13	0.40	0.41	99.54	0.13	0w26sk6t6gq98		SELECT XMLTYPE(DBMS_REPORT.G
4.84	13	0.37	0.38	99.62	0.14	0za9fv0j1vgkk		WITH MONITOR_DATA AS (SELECT *.
3.34	1	3.34	0.26	98.69	0.68	3ga4fz007nx5y	sqlplus@dell.scutech (TNS V1-V3)	BEGIN DBMS_WORKLOAD_REPOSIT
0.50	1	0.50	0.04	99.61	0.00	5n48v6nam7jg2		insert into wrh\$_instance_reco
0.49	4	0.12	0.04	99.27	0.00	c9umxngkc3byq		select sql_id, sql_exec_id, db
0.45	13	0.03	0.04	99.77	0.00	atwuyuvqkf27w		SELECT /*+ OPT_PARAM('_fix_con

### Two Execution Plans

Plan hash value: 1286489376							
Id   Operation   Name   Rows	Bytes   Cost (9	&CPU)  Time	-				
0   SELECT STATEMENT      * 1   COUNT STOPKEY      * 2   TABLE ACCESS FULL   ADDRESSES   2	2681K		-       -				
<pre>Predicate Information (identified by operation id):</pre>							
2 - filter("CUSTOMER_ID"=:B2) ¡SQL_ID g81cbrq5yamf5	2 - filter("CUSTOMER_ID"=:B2) SQL_ID g81cbrq5yamf5						
SELECT ADDRESS_ID, CUSTOMER_ID, DATE_CREATED, HOUSE_NO_OR_NAME, STREET_NAME, TOWN, COUNTY, COUNTRY, POST_CODE, ZIP_CODE FROM ADDRESSES WHERE CUSTOMER_ID = :B2 AND ROWNUM < :B1 Plan hash value: 2480532011							
Id   Operation	Name	Rows   Bytes	Cost (%CPU)  Time				
0   SELECT STATEMENT    * 1   COUNT STOPKEY     2   TABLE ACCESS BY INDEX ROWID BATCHED  * 3   INDEX RANGE SCAN	ADDRESSES ADDRESS_CUST_IX	   2   154   2	6 (100)       6 (0) 00:00:01     4 (0) 00:00:01				

## The Missing Index

<pre>SQL&gt; SELECT index_name, index_type, uniqueness 2 FROM user_indexes 3* WHERE table_name = 'ADDRESSES';</pre>						
INDEX_NAME	INDEX_TYPE	UNIQUENESS				
ADDRESS_PK	NORMAL/REV	UNIQUE				

### A Timeline of the SQL Execution

### SQL> define top\_sql\_id='g81cbrq5yamf5' col.

SQL>

SQL> SELECT b.snap\_id, 2 T0 CHAR(b.e

- T0\_CHAR(b.end\_interval\_time, 'HH24:MI') AS snap\_time,
- 3 a.plan\_hash\_value,
- 4 TRUNC(a.elapsed\_time\_delta / 1000000 / NULLIF(a.executions\_delta, 0), 5) AS avg\_elapsed\_second
- 5 FROM dba\_hist\_sqlstat a,
- 6 dba\_hist\_snapshot b
- 7 WHERE sql\_id = '&top\_sql\_id'
- 8 AND a.snap\_id (+) = b.snap\_id
- 9 AND b.begin\_interval\_time > TRUNC(SYSDATE)
- 10\* ORDER BY a.snap\_id;

SNAP_ID	SNAP_TIME	PLAN_HASH_VALUE	AVG_ELAPSED_SECOND	
2932	06:00	2480532011	0.00034	
2933	06:30	2480532011	0.00121	
2934	07:00	2480532011	0.00124	
2935	07:30	2480532011	0.00124	
2936	08:00	2480532011	0.00119	
2937	08:30	2480532011	0.00112	
2938	09:00	2480532011	0.00114	
2939	09:30	2480532011	0.00115	
2940	10:00	2480532011	0.0011	
2941	10:30	1286489376	104.99351	
2942	11:00	1286489376	63.29527	
2943	11:30	1286489376	64.50286	
2944	12:00	1286489376	63.36064	
2945	12:30	1286489376	63.42192	
2946	13:00	1286489376	64.47289	
2947	13:30	1286489376	64.52588	
16 rows se	lected.			

## Pinpoint the Time

SQL>	select
2	sql_id,
3	sql_child_number,
4	<pre>to_char(sample_time, 'HH24:MI:SS') track_time,</pre>
5	<pre>sql_plan_hash_value curr_sql_plan</pre>
6	from
7	dba_hist_active_sess_history
8	where
9	snap_id=2941
10	and sql_id = '⊤_sql_id'
11*	order by sample_time;

01-01-6-5	0	10.11.00	2400522011
g81cbrq5yamf5		10:11:20	2480532011
g81cbrq5yamf5	Θ	10:11:51	2480532011
g81cbrq5yamf5	0	10:12:22	2480532011
g81cbrq5yamf5	Θ	10:12:32	2480532011
g81cbrq5yamf5	Θ	10:14:25	2480532011
g81cbrq5yamf5	1	10:15:26	1286489376
g81cbrq5yamf5	1	10:15:26	1286489376
g81cbrq5yamf5	1	10:15:26	1286489376
g81cbrq5yamf5	1	10:15:26	1286489376
g81cbrq5yamf5	1	10:15:26	1286489376
g81cbrq5yamf5	1	10:15:26	1286489376
g81cbrq5yamf5	1	10:15:26	1286489376
g81cbrq5yamf5	1	10:15:26	1286489376
g81cbrq5yamf5	1	10:15:26	1286489376
g81cbrq5yamf5	1	10:15:26	1286489376
SQL_ID	SQL_CHILD_NUMBER	TRACK_TIME	CURR_SQL_PLAN
g81cbrq5yamf5	1	10:15:26	1286489376